

# It's Easy to Manage Your Tuition with FACTS.

### **Payment Plans for Every Kind of Life**

FACTS Management is the nation's leading tuition payment plan provider for private and faith-based schools. We're honored to serve more than 6,500 schools nationwide—including yours.

#### **How We Help Families**

FACTS allows families to budget their tuition, making private school much more accessible and affordable. Our process is simple, convenient, and secure.

# Frequently Asked Questions

#### Q. Is my information secure?

**A.** Yes. Your personal information, including payment information, is protected with the highest security standards in the industry.

#### Q. When will my payments be due?

**A.** Your payment schedule is set by your school, and your financial institution will decide the time of day your payments are processed.

#### Q. What happens when my payment falls on a weekend or a holiday?

**A.** Your payment will be processed on the next business day.

#### Q. What happens if a payment is returned?

**A.** Returned payments may be subject to a <u>FACTS returned payment fee</u>; watch for a returned payment notice for additional information.

## Q. Who should I call if I have questions or concerns about my payment plan?

**A.** FACTS is available 24/7 at 866.441.4637.

Customer Care Representatives are available to assist you at 866.441.4637.

